

CARE PACKAGES

COMPLETE ELDER CARE AT HOME

wef 1st April 2024

Contact Us

Flat C1, First Floor,
45/C Central Road
Jadavpur, Kolkata -32

+91-9163267000

contact.dependablez@gmail.com



www.dependablez.com



Services

24x7 Remote on Call Assistance

We are on Call 24x7 for any assistance or help medical/non medical

Home Management / Repair

Virtual Assistance for Home Cleaning /
Sanitisation Services

Virtual Assistance for Plumbing/ repairs/
carpenter Services

Health Care

On call Booking for Blood tests / x ray /
Ecg at Home

On call Booking for Vital Monitoring at
Home

On call Booking for Doctor clinic escort
services (with or without Transport)

Maintenance of health record and regular
communication/updates on your
whatsapp group

Any Add-on Services at actuals (refer
add-on services list on last page for
charges)

Management fees of 15% on 3rd party
vendor services.

*All the above services to be charged at
actuals .

Annual Subscription
₹6500 per person only

45 Degrees is curated for
the Seniors who do not
need constant care but
assistance for ad hoc
services as and when the
requirement arises .
Our Subscribers are our
priority.

45 Degrees

wef 1st April 2024

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Annual Registration: ₹1000
per person

Monthly Subscription:
(single/couple):
₹2000/₹3500

Annual Subscription:
(single/couple):
₹22000/₹38000

90 Degrees is curated for
the elderly who require
basic regular vitals
monitoring & support /
assistance in case of any
medical emergencies.



90 Degrees

wef 1st April 2024

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Services

- 24x7 Remote Emergency Assistance
- Assistance during Hospitalisation/Discharge
- 24x7 Ambulance On-Call Assistance
- Virtual Care Manager (over phone)
- 1 Courtesy /Video Calls per month
- Assistance for Mediclaim Follow ups
- 1 Monthly Vital Monitoring

- Maintenance of health record and regular communication/updates on your whatsapp group
- Ambulance Charges for Hospitalisation/Discharge as applicable

Any Add-on Services at actuals (refer add-on services list on last page for charges)

*discounted management fees of 12% on 3rd party vendor Services.

Annual Registration: ₹2000
per person

Monthly Subscription
(single/couple):
₹3500/₹6500

Annual Subscription :
(single/couple):
₹38000/₹71000

180 Degrees is curated for
the elderly who require
regular assistance as
support system for health
monitoring and medical
emergencies.



180 Degrees

wef 1st April 2024

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Services

- 24x7 Remote Emergency Assistance
- Assistance during Hospitalisation/Discharge Assistance
- Assistance for Mediclaim Follow ups
- 24x7 Ambulance on call Assistance
- 1 online doctor (GP) consultation per month
- 1 monthly care manager visit
- 24x7 Virtual Care Manager
- 1 Monthly Vital Monitoring
- 1 Monthly medicine delivery
- Quarterly Blood Test (fbs/ppbs)
- Maintenance of health record and regular communication/updates on your whatsapp group
- Maintenance of health record and regular communication/updates on your whatsapp group
- Ambulance Charges for Hospitalisation/Discharge as applicable

Any Add-on Services at actuals (refer add-on services list on last page for charges)

*discounted management fees of 10% on 3rd party vendor Services.

Annual Registration: ₹3000
per person

Monthly Subscription
(single/couple):
₹5000/₹9000

Annual Subscription :
(single/couple):
₹51000/₹92000

270 Degrees is curated for
medical and non medical
support for the elderly
who prefer a stress free
life for independent living
with occasional assistance.



270 Degrees

wef 1st April 2024

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Services

- 24x7 Remote Emergency Assistance
- Assistance during Hospitalisation/Discharge Assistance
- Assistance for Mediclaim Follow ups
- 24x7 Ambulance on call Assistance
- 2 online doctor (GP) consultation per month
- 2 monthly care manager visit
- 24x7 Virtual Care Manager
- 2 Monthly Vital Monitoring
- 1 Monthly medicine delivery
- 1 escort for doctor clinic (transport at actuals)
- Quarterly Blood Test (fbs/ppbs, sodium, potassium, creatinine)
- 1 monthly Utility Bill submission
- 1 monthly Bank related services
- Maintenance of health record and regular communication/updates on your whatsapp group
- Maintenance of health record and regular communication/updates on your whatsapp group
- Ambulance Charges for Hospitalisation/Discharge as applicable

Any Add-on Services at actuals (refer add-on services list on last page for charges)

*discounted management fees of 8% on 3rd party vendor Services.

Annual Registration:
₹4000/- per person

Monthly Subscription
(single/couple):
₹7500/₹14000

Annual Subscription :
(single/couple):
₹77000/₹1,43000

360 Degrees is curated to provide a complete care support for the seniors with regular health monitoring and non medical assistance needed in one's daily living.



360 Degrees

wef 1st April 2024

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Services

- 24x7 Remote Emergency Assistance
- Assistance during Hospitalisation/Discharge Assistance
- Assistance for Mediclaim Follow ups
- 24x7 Ambulance on call Assistance
- 2 online doctor (GP) consultation per month
- 1 Monthly doctor home visit
- Weekly care manager visit
- 24x7 Virtual Care Manager
- 2 Monthly Vital Monitoring
- Bi-monthly medicine delivery
- 1 Monthly tele-counselling session
- 1 escort for doctor clinic (transport at actuals)
- Bi-Annual Dietician Consultation (Online)
- Quarterly Blood Screening Test (20+ tests) Includes: Liver & Kidney Profile with blood sugar tests
- 1 Monthly Utility Bill submission
- 1 Monthly Bank related services
- Maintenance of health record and regular communication/updates on your whatsapp group

- Maintenance of health record and regular communication/updates on your whatsapp group
- Ambulance Charges for Hospitalisation/Discharge as applicable

Any Add-on Services at actuals (refer add-on services list on last page for charges)

*discounted management fees of 5% on 3rd party vendor Services.

**all services to be charged at actuals

Medical

- Doctor home visits: ₹2000/- per person onwards
- Doctor tele consultation: ₹700/- per person onwards
- Online Counselling Session: ₹750/- per person onwards
- Medical Equipment rentals: Oxygen, BiPAP, CPAP, Fowler Bed, Monitor Etc.
- Blood tests: at actuals + ₹200/- collection charge
- Catheter/ Dressing Charges: ₹800/- onwards
- IV administration charges: ₹1000/- per hr. onwards
- Vital monitoring: ₹700/-
- Doctor / Clinic Escort: ₹1000/- for up to 3 hrs.
- ECG at home: ₹1000/- onwards
- Portable Home X Ray: ₹3000/- onwards
- Enema Charges: ₹1500/- onwards
- Psychiatrist tele Consultation: ₹1000/- per person onwards
- Psychiatrist / Counsellor Home Visit : 1500/- per person onwards

Add-on Services

In addition to the services included in your package you may avail any of the add-on Services based on your requirement .

All the mentioned discounted charges are for our subscribers only.

- Physiotherapy: ₹550/- per session - per person onwards.
- Nursing Services from ₹900/- per shift (12 hrs) / ₹1600 per day (24 hrs)
- Attendant from ₹15000/- per month (24 hrs)

*Management fees (discounted as per package) is applicable on Nursing / Attendant Services, all

PLEASE NOTE:

**For Medical Emergency Please Call
9163267000 directly.**

Non-Medical

- Extra Care Manager Visits: ₹600/- (up to 1.5 hrs)
- Online Grocery delivery: actuals + management fees
- Escorted outstation trips ₹3500/- per day onwards
- Escorted Outings: ₹1000/- for up to 3 hrs
- Dietician Consultation: ₹1500/- onwards
- Home Deep Cleaning (1 BHK) starting from 3500/-
- Online Legal Consultation: ₹3000/- onwards
- Banking Services (for up to 1 hrs) :₹450/-
- Report Collection & Delivery: ₹300/- onwards
- Physical Utility bill submission: ₹300/- onwards
- Miscellaneous outdoor services -1000/- (for up to 3 hrs)

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TERMS & CONDITIONS

- Single Package is not available for Couples residing together.
- Discounted management fees (as mentioned in package) to be applicable for all 3rd party vendors & out of pocket Expenses.
- Customisation of Packages is not available but you can always register for 45 Degrees and avail the services as per your requirement.
- Care Manager Visit refers to Subscriber's home visit for a duration Of 45 minutes to 75 minutes
- Emergency Services refers to First aid Service by Nurse (Pharmacy costs & night charges applicable) And / Or Escort for Hospital Admission for up to 3 hours (extra hours charge applicable)
- All instruction regarding subscriber is to be given to the care manager or on the main number (9163267000) (whatsapp/call). The right staff for the specific purpose will be delegated by the management thereafter.
- Dependablez ® will not be responsible for actions of any third party vendor that has been selected by the client , however, the company will try and coordinate to the best of its ability with 3rd Party vendors of client's choice as and when necessary.
- Doctor home visits are pre - scheduled
- Vital Monitoring includes bp, pulse, cbg, heart rate, spO2, respiration, temperature & weight.
- The charges of the Services (not included in package) to be calculated at actuals as applicable
- Transport (if required) to be calculated at actuals
- Patient care attendant and Nursing Services are subject to availability
- 12% interest will be levied on invoices that are unpaid for more than 30 days .
- Dependablez ® reserves the right to discontinue any subscription with a prior notice of 15 days whereof advance, if any, will be refunded, after deduction of dues and charges accrued till the date of termination.
- Physical, Mental Or Verbal abuse towards any Staff / Caregiver is strictly forbidden and can be subject to legal action at management discretion.

PLEASE NOTE:

We have a no refund policy.

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