



DEPENDABLEZ®
WE ARE RIGHT WHERE YOU NEED US

CARE PACKAGES-2026

CARE IS NOT A SERVICE . IT'S A RESPONSIBILITY.

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How Care is Managed at Dependablez®

STEP 1 – CARE REQUEST RECEIVED

Every call, message, or emergency request is reviewed directly under Owner-Level Care Lead Oversight.



STEP 2 – SITUATION ASSESSED

The Care Lead understands the situation, urgency, and medical or non-medical need before deciding the next step.

STEP 3 – SUPPORT DEPLOYED

The appropriate on-ground professional – care manager, nurse, attendant, or escort – is deployed based on assessed need.



STEP 4 – FAMILY UPDATED

Updates, instructions, prescriptions, and visit reports are shared through a Dedicated Care Communication Group for full transparency.



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Understanding the Right Degree of Care

Care needs change. Our packages are designed to change with them.

45° CARE

When Independence Is High

Best suited when the senior is self-sufficient but needs professional backup for guidance, coordination, or unexpected situations.

Typical Needs:

- Remote assistance
- Medical coordination
- A trusted point of contact

90° CARE

When Emergency Readiness Matters

Ideal when daily life is independent, but medical emergencies or health monitoring are a concern.

Typical Needs:

- Emergency support
- Ambulance coordination
- Monthly health checks

✦ **Most families begin here**

180° & 270° CARE

When Support Becomes Regular

Designed for seniors who need ongoing assistance, periodic home visits, and help with medical or lifestyle activities

Typical Needs:

- Regular monitoring
- Home visits
- Escorts & daily-life assistance

360° CARE

When Full Responsibility Is Required

Appropriate when families want Dependablez® to take complete responsibility for health monitoring, coordination, and daily support.

Typical Needs:

- Weekly oversight
- Doctor visits
- Continuous supervision

A Flexible Care Model

Many families start with 45° or 90° and upgrade seamlessly as care needs grow.

There is no disruption — only continuity.

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45° CARE

Trusted Backup for Independent Seniors

Designed for seniors who are largely self-sufficient but want professional support available when required.

Backup, coordination, and peace of mind — without daily intrusion.

Care that doesn't intrude — but never disappears.

45° Care is designed for independence with reassurance.

**Care Investment
7500/year/person**

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What's Included

- 24x7 remote medical assistance
- Virtual coordination for doctors & diagnostics
- Health record maintenance
- Dedicated Care Communication Group

What's not Included

- Physical visits
 - Diagnostics & tests
 - Escorts & nursing support
- (Available as add-ons)

Management fees of 15%, apply to Inhouse Caregiver Services, third-party services and out-of-pocket expenses.

90° CARE

Independence continues — with emergency support already arranged.

Designed For

Seniors who are largely independent but need medical emergency preparedness, basic health monitoring, and immediate professional response when required.

Confidence that help will reach the senior without delay, even when family is not nearby.

* *Most families begin here.*

90° Care ensures timely medical coordination and response, even when family is not nearby.

Care Investment

Annual Registration: 1000/- p.p.
Single Senior: ₹2500 per month
Couple: ₹4700 per month

Discounted Annual Payment

Single Senior: ₹28000 per year
Couple: ₹53000 per year

Discounted Management fees of 12%, apply to Inhouse Caregiver Services, third-party services and out-of-pocket expenses.

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What's Included

- 24x7 medical emergency assistance
- Remote + physical emergency support (upto 3 hrs)
- Ambulance coordination
- Monthly vital monitoring visit (1 per person)
- Virtual Care Lead support (phone / WhatsApp)
- Dedicated Care Communication Group

What's not Included

- Routine companionship visits
- Regular home assistance
- Diagnostics & treatments
- Nursing / attendant services

(Available as add-ons)

All emergency responses are coordinated under Owner-Level Care Lead Oversight.

180° CARE

Support is no longer occasional — it's consistent.

Designed For

Seniors who need regular assistance, periodic supervision, and a dependable support system for health monitoring and essential day-to-day coordination.

This is often the next step when care needs begin to increase gradually.

180° Care provides structured support and periodic supervision, without taking away independence.

Care Investment

Annual Registration: 2000/- p.p.
Single Senior: ₹4000 per month
Couple: ₹7600 per month

Discounted Annual Payment

Single Senior: ₹46000 per year
Couple: ₹86000 per year

Discounted Management fees of 10%, apply to Inhouse Caregiver Services, third-party services and out-of-pocket expenses.

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What's Included

- 24x7 medical emergency assistance
- Remote + physical emergency support (up to 3 hrs.)
- Ambulance coordination
- Scheduled 1 Care Manager home visit (1 per month, up to 1.5 hrs.)
- Medicine delivery & medication organization (1 visit per month up to 1 hr.)
- Monthly vital monitoring visit (1 per person)
- Virtual Care Lead support (phone / WhatsApp)
- Dedicated Care Communication Group

What's not Included

- Regular home assistance
 - Diagnostics & treatments
 - Nursing / attendant services
- (Available as add-ons)

On-ground care supported by continuous Owner-Level Care Lead supervision.

270° CARE

When Care Needs Coordination

Designed For

Seniors who require regular medical coordination, routine monitoring, escorts for appointments, and dependable assistance with essential lifestyle needs — while continuing to live independently at home.

This package significantly reduces the family's day-to-day coordination burden.

Independence continues — while medical and lifestyle needs are actively planned, executed, and monitored.

Care Investment

Annual Registration: 3000/- p.p.

Single Senior: ₹6000 per month

Couple: ₹11500 per month

Discounted Annual Payment

Single Senior: ₹66000 per year

Couple: ₹1,27000 per year

Discounted Management fees of 8%, apply to Inhouse Caregiver Services, third-party services and out-of-pocket expenses.

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What's Included

- 24x7 medical emergency assistance
- Remote + physical emergency support (up to 3 hrs.)
- Ambulance coordination
- 1 GP tele consultation per month
- Scheduled Care Manager home visit (2 per month, up to 1.5 hrs.)
- Medicine delivery & medication organization (1 visit per month up to 1 hrs.)
- Monthly vital monitoring visit (2 per person)
- Hospital / clinic escort (1 per person per month, up to 3 hrs.)
- Physical coordination for bank, utility bills & essential errands (1 per month, up to 1 hr.)
- Virtual Care Lead support (phone / WhatsApp)
- Dedicated Care Communication Group

What's not Included

- Daily or full-time caregiving
- Nursing / bedside care
- Long-duration hospital attendance

On-ground care supported by continuous Owner-Level Care Lead supervision.

360° CARE

Life continues — care is managed.

Designed For

Seniors who require comprehensive, ongoing care management, where families want Dependablez® to take primary responsibility for health monitoring, coordination, and daily support decisions.

This is Dependablez® at its most involved.

360° Care ensures health, coordination, and daily needs are handled responsibly and consistently, without families having to intervene at every step

Care Investment

Annual Registration: 4000/- p.p.

Single Senior: ₹8500 per month

Couple: ₹16000 per month

Discounted Annual Payment

Single Senior: ₹94000 per year

Couple: ₹1,76000 per year

Discounted Management fees of 5%, apply to Inhouse Caregiver Services, third-party services and out-of-pocket expenses.

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What's Included

- 24x7 medical emergency assistance
- Remote + physical emergency support (upto 3 hrs)
- Ambulance coordination
- 1 GP home visit per month
- 1 GP tele consultation per month per person
- Scheduled Care Manager home visit (4 per month, up to 1.5hrs)
- Medicine delivery & medication organization (1 visit per month up to 1 hr.)
- Monthly vital monitoring visit (2 per person)
- Hospital /clinic escort (2 per person per month, up to 3 hrs.)
- Physical coordination for bank, utility bills & essential errands (1 per month, up to 1 hr)
- Virtual Care Lead support (phone / WhatsApp)
- Dedicated Care Communication Group

What's not Included

- Daily or full-time caregiving
 - Nursing / bedside care
 - Long-duration hospital attendance
- continuous Owner Level Care Lead supervision*

Care Aspect	45° Care	90° Care	180° Care	270° Care	360° Care
Ideal For	Independent seniors needing backup	Independent seniors with emergency readiness	Seniors needing regular support	Seniors needing active care management	Seniors needing full responsibility taken over
Owner-Level Care Lead Oversight	yes	yes	yes	yes	yes
Dedicated Care Communication Group	yes	yes	yes	yes	yes
24x7 Remote Assistance	yes	yes	yes	yes	yes
Emergency Assistance	no (available as add on)	yes	yes	yes	yes
Physical Emergency Response	no (available as add on)	yes	yes	yes	yes
Scheduled Home Visits	no (available as add on)	no (available as add on)	Monthly 1 (up to defined duration)	Monthly 2 (up to defined duration)	Monthly 4 (up to defined duration)
Vital Monitoring	no (available as add on)	Monthly 1	Monthly 1	Monthly 2	Monthly 2
Hospital/ Clinic Escorts	no (available as add on)	no (available as add on)	no (available as add on)	Monthly 1 (up to defined duration)	Monthly2 (up to defined duration)
Lifestyle & Utility Coordination (on field)	no (available as add on)	no (available as add on)	Monthly 1 (up to defined duration)	Monthly 2 (up to defined duration)	Monthly 2 (up to defined duration)
Doctor Home Visit	no (available as add on)	no (available as add on)	no (available as add on)	no (available as add on)	Monthly 1
Tele consultation	no (available as add on)	no (available as add on)	no (available as add on)	Monthly 1	Monthly 1
Care Responsibility Level	Back Up	Emergency-Ready	Supported	Managed	Taken Over

ADD-ON SERVICES & PRICING

DOCTOR & CONSULTATION SERVICES

- Doctor Home Visit (General Physician) ₹2,500 per person onwards
- Doctor Tele-Consultation ₹1000 per person onwards
- Psychiatrist Tele-Consultation ₹1,000 per person onwards
- Psychiatrist / Counsellor Home Visit ₹1,500 per person onward
- Online Counselling Session (Mental Wellness) ₹1000 per person onwards

MEDICAL PROCEDURES (AT HOME)

- Blood Tests (Home Collection) At actuals
- ECG at Home ₹1,000 onwards
- Portable Home X-Ray ₹3,500 onwards
- Physiotherapy: ₹550/- per session - per person onwards.
- Medical Equipment rentals: as applicable + (transport & installation cost) Oxygen, BiPAP, CPAP, Fowler Bed, Monitor etc.

Applicable across all care packages
All services are coordinated under Owner-Level Care Lead Oversight

- Discounted management fees (as per packages) apply only when services fall outside package inclusions and for out-of-pocket expenses
- Management fee is applicable for caregivers / nurses, 3rd party vendor payments & out of pocket expenses.
- Additional hours for Care Manager Visits / Clinic Escorts / Banking & Utility Services chargeable @ 500/- per hour.

- *If extensive travel is involved, transport and parking costs are to be provided by the client.*
- *Uber / transport charges for escorts are payable by the client at actuals.*

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NURSING & CLINICAL SERVICES

- Caregiver ₹18,000 per 30 days
- Patient Care Attendant ₹850 per day onwards
- Day / Night Nursing ₹1,000 per shift onwards
- Vital Monitoring Visit ₹750 per visit
- Injection Administration ₹500 onwards
- IV Administration ₹700 per hour onwards
- Catheterization / Dressing Care ₹800 onwards
- Enema Administration ₹1,500 onwards

Escorts & visits

- Doctor / Hospital / Clinic Escort ₹1,500 for up to 3 hours (Additional hours chargeable)
- Care Manager Visit ₹750 for up to 1.5 hrs. (Additional hours chargeable)
- Pharmacy / Medical Errand ₹500 for up to 1 hour
- Airport / Railway Assistance (Within City) ₹1,500 for up to 3 hours (Additional hours chargeable)
- Banking / Report collect & delivery ₹500 for up to 1 hour

TERMS & CONDITIONS

Subscription Eligibility

- A single subscription is not applicable for couples residing together.
- Couples must opt for an appropriate couple subscription.

Scope of Services

- Dependablez® is a care coordination and support service provider and does not replace doctors, hospitals, or emergency medical services.
- Services are delivered through in-house coordination and third-party professionals/vendors.

Package Structure & Flexibility

- Packages cannot be customized on a service-by-service basis.
- Clients may upgrade or downgrade packages or avail add-on services with prior intimation, as required.

Care Manager & Communication

- A Care Manager Visit refers to a home visit of 45 to 75 minutes, unless otherwise specified.
- All instructions and service requests must be communicated only through the assigned Care Lead or the official Dependablez® contact number (+91 9163267000) via call or in the dedicated WhatsApp Group.
- Staff deployment and task allocation are determined solely by Dependablez® management.

Doctor & Medical Services

- Doctor home visits are pre-scheduled and subject to availability.
- Vital Monitoring includes BP, pulse, CBG, heart rate, SpO₂, respiration rate, temperature and weight.

Emergency Services

- Emergency services include: Initial first-aid support by a nurse (pharmacy and night charges, if applicable, are chargeable),
- Escort support for hospital admission/discharge for up to 3 hours (additional hours chargeable).
- In emergency situations, Dependablez® may initiate immediate coordination including ambulance support or hospital admission if family members are unreachable.
- Final medical decisions, diagnosis, and treatment remain the responsibility of the attending doctor, hospital, or legally authorized family member.

Add-On Services & Charges

- Services not included in the subscribed package are chargeable at actuals.
- Discounted management fees, as specified under the subscribed package, apply to third-party services and out-of-pocket expenses.
- Standard management fees apply to non-subscribers.

Transport & Field Costs

- Transport (Uber or equivalent), if required, is payable by the client at actuals.
- No transport charges apply for standard home visits unless extensive travel is involved.

Availability of Services

- Patient care attendants, nurses, doctors, and specialised services are subject to availability.
- Service delivery may be impacted by location, urgency, medical complexity, or external conditions.

TERMS & CONDITIONS

Third-Party Vendors

- Dependablez® is not responsible for the independent actions, conduct, or outcomes of third-party vendors selected by the client.
- The company will assist with coordination and follow-ups to the best of its ability.

Payments & Billing

- All invoices raised by Dependablez® are payable within 7 days of the invoice date unless otherwise specified in writing.
- Timely payment is essential for uninterrupted services.
- Dependablez® reserves the right to pause or withhold non-emergency services if payments remain outstanding beyond the due date.
- Invoices unpaid beyond 15 days may attract interest at 12% per annum, calculated from the invoice date until payment is received.

No Refund Policy

- Subscription fees are non-refundable once services have commenced.
- If Dependablez® initiates termination, any unused advance (if applicable) will be refunded after adjustment of dues and charges accrued up to the termination date.

Right to Terminate

- Dependablez® reserves the right to terminate or discontinue any subscription or package with 15 days' prior written notice.
- Termination may occur due to non-payment, breach of terms, safety concerns, or operational constraints.
- All outstanding dues must be settled up to the effective date of termination.

Client Responsibilities

- Clients and family members must provide accurate medical information, prescriptions, and updates relevant to care.
- Dependablez® shall not be held responsible for outcomes arising from incomplete, delayed, or incorrect information shared by the client or family.

Data Sharing & Communication Consent

- Clients consent to the sharing of medical reports, prescriptions, and care-related information via WhatsApp or digital communication groups created for care coordination and transparency.
- Dependablez® will exercise reasonable care in handling such information.

Conduct & Safety

- Any form of physical, mental, or verbal abuse towards Dependablez® staff, caregivers, or associated personnel is strictly prohibited.
- Such conduct may result in immediate termination of services and legal action, at management's discretion.

Force Majeure

- Dependablez® shall not be liable for delays or service disruptions caused by circumstances beyond reasonable control, including natural disasters, government actions, strikes, epidemics, or medical emergencies.

Is Dependablez® a replacement for hospitals or doctors?

No. Dependablez® is not a medical establishment and does not replace doctors or hospitals. Medical decisions remain with the treating doctor / hospital & family members only.

Who manages care and takes decisions?

All care is coordinated under Owner-Level Care Lead Oversight, ensuring accountability and informed decision-making. All medical and non-medical decisions are taken by the subscriber or subscriber family members.

What if the senior refuses care or cooperation?

Care is provided with respect and consent. If cooperation is repeatedly refused, the family is informed and care is reassessed.

Can packages be customised?

Packages are not customised service-by-service. However, add-on services are always available based on requirement.

Are emergency services available 24x7?

Emergency coordination is available 24x7. Non-emergency services are scheduled based on availability.

Will the same person visit every time?

While continuity is maintained where possible, staff deployment depends on availability and urgency. Oversight remains consistent.

What happens in a medical emergency?

Emergency requests are assessed immediately under Owner-Level Care Lead Oversight, and appropriate on-ground support is deployed, including ambulance and hospital coordination if required.

What are management or coordination fees?

Management fees cover planning, vendor coordination, supervision, follow-ups, and reporting.

For non-subscribers, a 15% management fee applies to third-party services.

Do you support dementia, chronic illness, or palliative care cases?

Yes, through appropriate packages and add-on services, subject to assessment and availability.



Contact Dependablez®

For Questions or support you can reach us at

Phone/WhatsApp: [9163267000](tel:9163267000)

Email: contact.dependablez@gmail.com

Website: www.dependablez.com

Write us to request for

- Rental Equipment Brochure
- Caregiver Services Brochure